



# Oficina de Turismo de Villafranca del Bierzo

Tourist offices — Tourist offices



## Street

Avda. Bernardo Diez Ovelar, 10 24500  
Villafranca del Bierzo, León (Castilla y León)  
Spain

## Contact

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## Created by

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## Last modification by

Daniel Carrasco 05/11/2017



The accessibility of this tourism resource has been analyzed by experts

## General Information

La oficina está en el centro de la ciudad de Villafranca del Bierzo. Es un edificio antiguo renovado. La oficina está junto al Hogar del Pensionista. En la entrada tiene un toldo azul y blanco y un cartel con las palabras "oficina de turismo". La oficina está en una planta baja sin escalones ni rampas.

## Entrance



Entrance: Lift / lifts

The entranceway analysed is: The alternative one

Width of the entrance door: Greater than or equal to 78 cm

## Customer Service Area

- ✓ Customer service desk

### Characteristics



- ✓ Near the entrance

## Inside circulation

Wheelchair circulation: Total

Adequate lighting: Yes

- ✓ Without elements that can suppose an obstacle for a person with a visual disability

## Services and amenities

Adapted visits or activities for people with disabilities: No

The furnishings facilitate the approach of wheelchair users: No

Magnetic induction loop: No

- ✓ Customer service staff

### Staff training

Personal trained in attention to people with disabilities : No

Personal with knowledge of Sign Language: No

## PRM Parking

- ✓ Parking lot reserved PRM

### Characteristics



Next to the establishment: Yes

Belongs to the establishment: No

Surface of the parking lot: Horizontal

Well indicated: Yes

## Outside areas

Sidewalks: Without obstacles

Uniform and anti-slip pavement: Yes