



# VISTAMAR WELLNESS by DLV

Accommodation — Hotels / Apartment hotels / Hostels / Guesthouses



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Information about the accessibility of this tourist resource has been provided by users

## General Information

Hotel de veintiocho habitaciones con instalaciones de gimnasio, piscina climatizada, piscina exterior, servicios wellness, bar restaurante, etc. Totalmente adaptado y siguiendo los principios del diseño universal. Camas articuladas eléctricas en la mayoría de las habitaciones. Servicios extras de fisioterapia, enfermería, etc.

## Entrance

Entrance: No slopes

✓ Name of the tourist resource clearly visible and legible

The entranceway analysed is: The main one

Width of the entrance door: Greater than or equal to 78 cm

## Customer Service Area

- ✓ Customer service desk

### Characteristics

- ✓ Near the entrance
- ✓ Height suitably adapted for wheelchair users

## Inside circulation

Wheelchair circulation: Total

Adequate lighting: Yes

Signposting: Yes

### Characteristics

Signs: With colour-contrasted texts, with texts in large print

- ✓ Establishment with more than one floor

### Vertical itinerary

Transit between floors via: Lift / lifts

### Lift information

Dimensions of the cubicle: Big

- ✓ With visual information
- ✓ Lift buttons at a suitable height for wheelchair users

## Adapted room

- ✓ Room adapted for people with a physical disability

### Characteristics

Number of adapted rooms: 28

Number / name of the room: 101-310

Comfortable circulation to the room: Yes

Door width : Greater than or equal to 78 cm

Manoeuvre area with a diameter greater than or equal to 150 cm: Yes

### Circulation inside the room

Manoeuvre area with a diameter greater than or equal to 150 cm: Infront of the door to the room, infront of the bathroom door

Space to the side of the bed: Yes

### Information

The space is at least 90 cm or greater: On the right-hand side, on the left-hand side

### Bathroom

Access without differences in height: Yes

Door width: Greater than or equal to 78 cm

Door opening: Sliding

Free turning space ? 150 cm of diameter: Yes

Clear space to transfer to the toilet: Yes

### Characteristics

The space is at least 80 cm or greater: Left-hand side, right-hand side

Height of the toilet seat: Standard (between 40 and 45 cm)

Toilet next to the shower: Yes

There are grab bar(s): Yes

### Information

Toilet grab bars: Left-hand side, right-hand side

The bars on the left-hand side are: Folding

The bars on the right-hand side are: Folding

Sink: With mixer tap, without pedestal

- ✓ Shower

### Characteristics

Shower at ground level: Yes

Space greater than or equal to 80 cm approach: Yes

Grab bar(s) in the shower: Yes

Mixer water tap: Yes

Adjustable height shower head: No

Shower seat: Yes

Seat type: Mobile

## Restaurant and bar areas

Counter at a height adapted for a person in a wheelchair: Yes

✓ Menu for people with special dietary needs (celiac disease, diabetes, allergies,...)

✓ Table service available

Accessible tables: Yes

✓ Round tables

## Adapted toilet in common areas

✓ Toilet suitable for PRM

### Characteristics

Access without changes in floor level: Yes

Door width: Greater than or equal to 78 cm

Door opening: Outward

Free turning space ? 150 cm of diameter: Yes

Clear space to transfer to the toilet: Yes

### Characteristics

The space is at least 80 cm or greater: Left-hand side, right-hand side

Height of the toilet seat: Standard (between 40 and 45 cm)

It has support bar(s): Yes

### Information

Toilet grab bars: Left-hand side, right-hand side

The bars on the left-hand side are: Folding

The bars on the right-hand side are: Folding

Sink: With mixer tap, without pedestal

## Services and amenities

Adapted visits or activities for people with disabilities: Yes

### Characteristics

Adapted visits or activities for people with disabilities: Physical

✓ Customer service staff

### Staff training

Personal trained in attention to people with disabilities : Yes

Personal available to support people with specific needs: Yes

Personal with knowledge of Sign Language: Yes

✓ Materials available

### Support Products

✓ Wheelchair manual

✓ Crane for PRM

✓ Swimmingpool crane

## Rating of establishment / place of interest

Rate 1 to 5 general accessibility of the establishment: 5 - Excellent

Rate 1 to 5 care you received: 4 - Good